

**Date**

2024-05-28

**Case #**

00673130

**Buyer's reference**

BB01852855

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University of California Berkeley

JosephVerfaillie

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**Products**

**Serial Number**

1

GMP343

N2210009

**Service(s) performed**

Services for GMP343  
Standard Calibration  
Repair Service for GMP343 Probe  
Carbon Dioxide Calibration for GMP343 Probe

**Reason for return**

Bad CO2 readings, reporting E02: IR source failure and E08: X-Signal out of scale

**Problem(s) found**

Device failed in calibration due to faulty sensor.

**Action(s) taken**

Sensor module, body of the GMP343 and filter changed.  
Operation tested, adjustment made and calibrated.  
Calibration certificate H30-24220020 issued.